

## **ACC** Requests Update

A new, streamlined process will be in place to submit Arch Mods.

Starting 01/17, you will be able to submit requests **electronically** through the resident portal <a href="https://MiraLagos.connectresident.com">https://MiraLagos.connectresident.com</a> and track the approval status from emails automatically sent to you. - **No more scanning or emailing.** 

To submit a request, watch this short video that walks through the process:



https://bit.ly/ArcRequestDFW



The first step is to register to the Connect Resident Portal. Use the QR code ( $\leftarrow$ ), to do so.

https://bit.ly/RegisterDFWConnect

If you need support registering to the portal, please call our 24/7 Care Center at: 877-378-2388



<sup>\*</sup> Please note that the URLs are case-sensitive